



I-Wear Clothing (PTY) LTD
 6B Hluluwe Street, Moreletapark, Pretoria,0044
 Cell: 082 674 5765 / 082 393 1866 Fax: 086 55 77 362
 email:andre@i-wear.co.za / arend@i-wear.co.za / jacques@i-wear.co.za



REFUND REQUEST FORM

Online Order Number:# _____

Date:_____

Customers Details:

Name:_____ Surname:_____

Address:_____

Postcode:_____ Province:_____

Contact number:_____ E-mail:_____

Reason for refund / return:_____

Return Method:

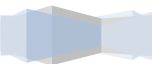
1. Please return you unit in its original packaging that they were received in.
2. Return your parcel in the same way you have received it, via making use of any courier services. The best option is to contact any courier services (DHL, FastWay, MDS etc.)
3. Please provide the above-mentioned business address for returns, pay for the delivery upfront and email us the waybill number or tracking number.

EFT – Refunds: (To be able to process your refund via EFT please provide your accurate bank details):

Name & Surname:_____ Bank:_____

Type Account:_____ Branch Code:_____

Account Number:_____ E-mail (POP):_____





I-Wear Clothing (PTY) LTD
6B Hluluwe Street, Moreletapark, Pretoria,0044
Cell: 082 674 5765 / 082 393 1866 Fax: 086 55 77 362
email:andre@i-wear.co.za / arend@i-wear.co.za / jacques@i-wear.co.za

Returns & Refunds (Terms & conditions):

I-Wear Clothing (Pty) Ltd, suggest that our customers choose carefully before making their selection and moving ahead to complete their online purchase.

We do not normally provide a refund on items because of change of mind. However, we are happy to refund the items / units if they do however:

- Is defective due to a manufacturing default;
- Proof of purchase is provided;
- The units is in its original condition and packaging.

We cannot provide a refund for accessory items such as stickers or adhesive items ordered.

If you are making a return for a refund do so within 7 business days of receiving your original order and enclose with your goods:

- Courier fees paid in a self addressed bag provided by the couriers with a waybill number;
- Details of when the unit was purchased with the order number.

Please contact us immediately for your returns at sales@flygrip.co.za . To be able to send you the Refund Request Form.

Return address: 6B Hluluwe Street, Moreletapark, Pretoria, 0044. (Please note that no hand deliveries are accepted). Only courier services will be allowed.

